

FMCSA Portal Fact Sheet



A Brief Introduction to COMPASS and the FMCSA Portal

COMPASS is an FMCSA-wide initiative that is leveraging new technology to transform the way that FMCSA does business. The ultimate goal is to implement an information technology (IT) solution that improves the Agency's ability to save lives and improves the safety of commercial motor vehicles. COMPASS is driven by our commitment to improving safety and meeting users' needs. From the beginning, we have worked closely with our stakeholders and solicited their feedback via meetings, the Field IT Steering Group, and testing to ensure that their needs are met.

The FMCSA Portal provides single sign-on access to MCMIS, EMIS, L&I, DataQs, Query Central, A&I, SAFER, EDMS, HMPPI, InfoSys, and the National Consumer Complaint Database (NCCDB) via a single password and user ID.

Portal Access for the Enforcement Community

The FMCSA Portal (<https://portal.fmcsa.dot.gov>) improves access to crucial safety information and sets the stage for further improvements in safety and operations. Besides providing single sign-on access to MCMIS, EMIS, L&I, DataQs, Query Central, A&I, SAFER, EDMS, HMPPI, InfoSys, and the NCCDB, the FMCSA Portal also delivers:

- *Direct access via the Web* – Anyone who can access the Web can access the FMCSA Portal. Because VPN is no longer required, users can access crucial data during roadside inspections and when working from other remote locations.
- *Ability to make assignments directly from the FMCSA Portal* – Users can make assignments such as Compliance Reviews and Safety Audits without exiting the FMCSA Portal. All of the user's customized prioritization lists are available in one location and can be exported into an Excel spreadsheet for additional customization.
- *Accounts management* – Users can request FMCSA Portal accounts and modify requests directly from the FMCSA Portal. Users were previously required to submit paper-based forms to the Technical Support Hotline in order to request and modify accounts. Administrative users can run advanced user searches, disable or enable users, and transfer administrative roles. Individual users can request a forgotten User ID, unlock a locked account, and receive automatic notifications when their passwords are getting ready to expire.
- *Presentation of motor carrier safety data on a single screen* – Enforcement users have access to all company data in the same format as that seen by companies.

Portal Access for Companies

The FMCSA Portal gives companies a single location to view their data. Real-time access to data is improved. Carriers can generate their own safety profiles from within the FMCSA Portal at no cost and designate third-party entities as having online access to their safety and operational data.

Registration for the FMCSA Portal

Users can continue accessing MCMIS, L&I, DataQs, Query Central, A&I, InfoSys, and the NCCDB through existing interfaces for a short period of time. After that time, users will be required to register for a Portal password, and re-register for the systems.

For more information, please visit www.fmcsa.dot.gov/compass
or contact the COMPASS team at compass@dot.gov.

